

Seller

Terms used on eBerza have the following meaning:

„Seller“: an adult, businessperson as a registered entity is a natural person registered for performing certain business activity in compliance to the law, or legal entity performing economic activity, as well as shop owners and other individuals registered to perform a profession. **By sending an application/offer to participate in eBerza, seller sends a proposition/information to undetermined number of people as an invitation for them to make offers** (hereinafter Seller).

“Buyer”: an adult, natural or legal person who, by entering a number of pieces/units in table with listed prices, **makes a purchase offer to the Seller as proposal for contract conclusion concluding a contract**(herein after Buyer).

“User”: website visitor, Seller, Buyer (hereinafter User).

“Goods/Services/Work”: goods, products, services and work whose turnover is not against the law, public order, or good customs (herein after Goods).

„Contractual relationship“ establishes when both contractual parties had agreed on all elements of the contract.

In compliance to the „Authenticity“ policy – disclose personal or business identity in trade/transaction - Sellers can participate on the platform eBerza after they have read and agreed upon the terms of use of the portal eBerza, filled the forms on the website and concluded **„Contract on business cooperation with Afeja ltd.“** the owner of the website eBerza.

Calculating deadlines starts from the day of information being published on the website eBerza.

Filled public forms for participating in portal eBerza are complex documents, but they are necessary for Seller to make a comprehensive and appropriate offer.

Seller may request pledge as financial security, that would ensure fulfillment of Buyer's contractual obligations. Financial security instruments are, but are not limited to:

- Bank guarantees
- Mortgage
- Warranties of other legal entities with adequate solvency
- Cheques, shares, stocks, bonds, futures, and options contracts.
- Promisory note
- Insurance policy

Goods information must be disclosed in objective and truthful way, with all technical and characteristics and specifications.

In the event of technical issues discovery, after the sales offer has been posted on eBerza, Seller has the option to amend its offer. After the reception of the very first purchase offer, no changes of advertisement are allowed.

The Seller can withdraw sales offer if incorporates the following clauses in the advertisement:

- I reserve the right to dismiss all buyers if any of the buyers withdraw its purchase offer;
- I reserve the right to not accept an offer made by a Buyer/Buyers;
- I reserve the right to withdraw my sales offer at any time;
- Additional limitations.

Seller's registration on eBerza is free of charge and unlimited. Once you enter identification information about your business/company/you, it is saved permanently. In the event when any change within the enterprise occurs (business name, representatives, contact details, etc.), Seller is obliged to update its account.

Buyers have the right to request the resolution of any issues in the sales offer on eBerza. Resolution request must be submitted to Seller within 5 (five) days before expiration date of the sales offer posted on eBerza.

If, based on such requests, Seller notices that the sales offer is unclear in some parts, they have the right to clarify it and to inform all Buyers that have sent purchase offers.

If they have doubts, Buyers can request authenticity evidences, further descriptions or photographs of goods directly from the Seller.

Seller must clearly state if their sales offer is independent or they will delegate fulfillment of some parts of the contract to the producer. Seller is responsible for entire transaction.

After the expiry date set by the Seller, and subtotal of all individual Buyers' purchase offers, a final price/achieved price for the good will be formed in compliance with terms of Buyer and Seller.

Seller sells at the price achieved from the total quantity discount with respect to Sellers terms of purchase.

Belgrade, November 21st 2021

Mia Živadinović, general manager